



Government of Western Australia  
North Metropolitan Health Service  
Sir Charles Gairdner Osborne Park Health Care Group



# Social Work at Osborne Park Hospital

## Rehabilitation and Aged Care and Surgical Services



Exceptional care from dedicated people



## What do Social Workers do?

Social workers are available to help patients and their families and carers manage the practical, personal or emotional issues that can arise due to acute or chronic illness.

Social workers are part of the health care team at Osborne Park Hospital.

Their roles include:

- ▶ assessment of the patient and carer's situation, needs and wishes;
- ▶ support to the patient and carer on issues such as adjustment to functional decline;
- ▶ provision of information and linkage to support services; and
- ▶ advocacy for the rights of patients and carers.



All social workers employed through the North Metropolitan Health Service have completed a university degree (Bachelor of Social Work), and are governed by a Code of Ethics.

## **Accessing Social Workers at Osborne Park Hospital**

Social work services are provided on weekdays to patients/carers in the following areas of Osborne Park Hospital:

- ▶ Rehabilitation and Aged Care, and Younger Adult Rehabilitation;
- ▶ Aged Care Assessment;
- ▶ Rehabilitation Aged Care Intervention Liaison Service;
- ▶ Day Therapy Unit;
- ▶ Parkinson's Aged Care Service; and
- ▶ Surgical Services.

## Rehabilitation and Aged Care

Wards 3, 4 and 5 (inpatient Rehabilitation, Aged Care and Younger Adult Rehabilitation):

Social work referral is accepted directly from patients, carers and families, as well as from the health care team.

### Social workers:

- ▶ work with the health care team to support the patient through the rehabilitation process and planning for discharge;
- ▶ complete aged care assessments and link patients and carers to appropriate community services;
- ▶ provide information and support through the residential aged care planning process which may include transition care; and
- ▶ are available to provide support to patients, carers and families experiencing grief and loss due to bereavement and disability.



## **Aged Care Assessment Team**

- ▶ The Aged Care Assessment Team (ACAT) is a service funded by the Australian Government to provide assessment and linkage to services for frail older people.
- ▶ ACAT social workers at Osborne Park Hospital work in conjunction with other team members such as doctors, nurses and occupational therapists.
- ▶ ACAT social workers are able to assess people over the age of 65 in their own homes to assist in the implementation of care plans for residential and community care.
- ▶ Referrals can be received from a variety of sources including self-referral, GPs and other health professionals.

## **Rehabilitation Aged Care Intervention Liaison Service**

- ▶ The Rehabilitation Aged Care Intervention Liaison Service (RAILS) team includes a social worker as well as nurses, physiotherapist and occupational therapist.
- ▶ Rapid response to urgent referrals from the community where there may be a risk of inappropriate hospital admission.
- ▶ RAILS provides support to Wards 3, 4 and 5 patients who may require additional support and follow up on discharge.
- ▶ Referrals accepted from GPs, ACAT and OPH inpatient rehabilitation wards.

## Day Therapy Unit

### Outpatient rehabilitation service:

- ▶ Social work review during Day Therapy Unit attendance where possible.
- ▶ ACAT assessment, service linkage, advocacy and care planning support available.
- ▶ Carer support.
- ▶ Referrals to social workers are made by the Day Therapy Unit staff.

## Parkinson's Aged Care Service

### Outpatient and community service:

- ▶ Specialist social work service as part of the Parkinson's Aged Care Service.
- ▶ Carer support available.
- ▶ ACAT assessment, service linkage, advocacy and care planning.
- ▶ Referrals accepted directly from patients, carers, clinicians, GP's and service providers.

## Surgical Services

### Pre-admission Clinic and Ward 6:

- ▶ Liaise with pre-admission and ward staff to facilitate patient discharge from the ward.
- ▶ Provide information and support with issues impacting discharge.
- ▶ Refer to community support services.
- ▶ Referrals accepted directly from patients.





## How to contact us

Social workers in Rehabilitation and Aged Care and Surgical Services are generally available between 8:30am and 4:00pm Monday to Friday.

Telephone messages can be left outside these times.

**Social Work Reception:6457 8121**

**Social Work Manager:6457 8122**

**Your Social Worker is:**

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**Phone:**

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**Rehabilitation and Aged Care Social Work**  
Osborne Park Hospital  
Osborne Place,  
Stirling WA 6021  
**Telephone: (08) 6457 8121**



## **Osborne Park Hospital is a smoke-free site**

As per State Government policy, Osborne Park Hospital has been a smoke-free site since 1 January 2008. Smoking by patients visitors and staff is not permitted anywhere on the Osborne Park Hospital campus.

This document can be made available in alternative formats on request for a person with a disability.

Produced by North Metropolitan Health Service

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